### **Curriculum Vitae : Maxime Bourbonnais**





MBA Recherche 1470 Peel Street, Suite 800 Montreal, Quebec, Canada, H3A 1T1

### Profile

President of MBA Recherche and UX Recherche, and with 2 decades of experience both as an industry leading market researcher and focus group moderator, Maxime is an active and recognized leader in his field.

As a formally trained psych-sociologist, and with clients spanning the entire spectrum of the business-to-business (B2B) and business-to-consumer (B2C) industries, including alcoholic beverages, cigarettes, food products, financial, public affairs, media and prints as well as medical and pharmaceutical, Maxime's experience and insight have made him one of the most respected practitioners of qualitative and quantitative research.

Always on the lookout for new trends and in order to meet the growing usability and user experiences needs of his clients, Maxime merged commercial and marketing imperatives with usability and user experience through a new hybrid methodology. This methodology offers solid recommendations based on qualitative and quantitative data aligning the stakes of the various organizational actors.

Maxime is a member in good standing of the Canadian Research Insights Council (CRIC), of the European Society for Opinion and Market Research (ESOMAR) as well as of the Insights Association. He is also highly involved in various industry initiatives, and was Chair of the MRIA's National Annual Conference held in Montreal in May 2009.

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## Profile

Positions

Formations

Associations

Psychosociology

1996 - 1999

2000 – ongoing

2007 – ongoing

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#### CRIC

Canadian Research Insights Council

President & General Manager: MBA Recherche

President & General Manager: UX Recherche

IA

Insights Association

#### **ESOMAR**

Market research

Usability research

Social research

European Society for Opinion and Marketing Research

Skills

User experience research Quantitative research Qualitative research Online research Advertising research **Research design** Questionnaire design Moderating Ethnography Data analysis

Consumer behavior Consumer insight Brand equity Brand fidelity Brand positioning Corporate positioning Market intelligence Competitive insight Segmentation Social media measurement **Operational processes** Industrial relations

Extra

- Chair of the 2009 MRIA National Conference in Montreal
- Keynote speaker: Shoppers Marketing Forum 2015
- Invited Guest Speaker on Marketing Research: Bachelor of Commerce Program, McGill University, Montreal, 2012-2015

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# Fields of expertise

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Alcohol



Insurances

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Automobiles

Shipping



Health

Sports

Tobacco

Telephony

Television

Publication

Retail

**Travels** 

beer, rum, vodka, wine, scotch, whisky, cider

yogurt, soft drinks, margarine, milk, delicatessen, energy drinks, soups, snacks, vegetables, cheese, candies, chocolate, chewing gum, vegetable juice, butter, baby food, nutritional information

residential, commercial, automobile, brokers, new services

new vehicles, advertising, tires, after sales services, roadside assistance services, luxury vehicles, motorcycles

packages, delivery, post

loans, credit cards, credit margins, investments, benefits

arthritis, depression, schizophrenia, hypertension, arrhythmia, atherosclerosis, auricular fibrillation, diabetes, impotence, VPH

soccer, hockey

cigarettes, counterfeit cigarettes, cigars

cellular phones, smart phones, wireless services, promotions

television channels, film rentals

science, history, online media

big box stores, office supplies, clothing, furniture, cookware

Transactional websites, visas, customs, Nexus

### And many others!

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### Clientele

Acura Aeroplan Agropur Alexander Keith **AOL** America Royal Bank of Canada Bauer Becel **Budweiser** Cadbury Canadian Bar Association Captain Morgan Centrale des syndicats du Québec (CSQ) Chenelière Éducation CIBC Corona CTV Damon Danone Desjardins Groupe d'assurances générales DuMaurier Electrolux Expédia Fedex Fido Gardasil Garden Cocktail GΜ Government of Canada Government of Japan Guronsan Harley Davidson Imperial Tobacco Douglas Institute Johnson & Johnson Kraft Labatt Lexus Marcelle Matinée

**MD** Management Michelob Mobilier Philippe Dagenais Molson Molson Export Natrel Nike Northern Hemisphere Initiative On Star Pepsi Peter Jackson Pfizer Player's Canada Post Kentucky Fried Chicken Rickard's Rogers Ronzoni RX&D Sanofi Canada Schneider's Shakedown Smartones Smirnoff Ice Standard Life Staples Stella Artois Stratos Sunlight Superclub Vidéotron Target Tefal TEIG Toyota Universal Ville de Montréal Visa Vogue Wal-Mart Wasabi Weather Network & Météomédia

### And many others!

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Maynard's